

The background of the slide is a vibrant yellow with a sunburst pattern of rays emanating from the center. The text is centered and stacked vertically.

Good Cleaning Practice

Know Your Cleaning

INTRODUCTION

The brand new Good Cleaning Practice teaches you the proper and successful way to clean professionally. All your tutors and course developers are all professional cleaners and cleaning consultants with many years (20+ years) of practical and professional cleaning experience in a very wide range of industries.

We are offering you now the benefit of our considerable experience through this course. We think that professional cleaning is much misunderstood and can be quite difficult work and that anyone going into this industry needs a helping hand. This is why you need to “know your cleaning” and why you will get a helping hand from us, for as long as you need.

It's called the Cleaning Masterclass™ because it is a masterclass in cleaning techniques and knowledge.

WHAT YOU WILL GET FROM THE COURSE

Throughout this course students are taught to think and adapt the knowledge learnt to their situation, rather than relying on ‘Parrot-fashion’ fixed methods. This skill makes the cleaner far more flexible in how they approach cleaning tasks and how they handle the inevitable problems that arise. It's all based on our concept of “good cleaning practice” which leads to the highest standards of work - which can't be bettered!

This courses equips the student with:

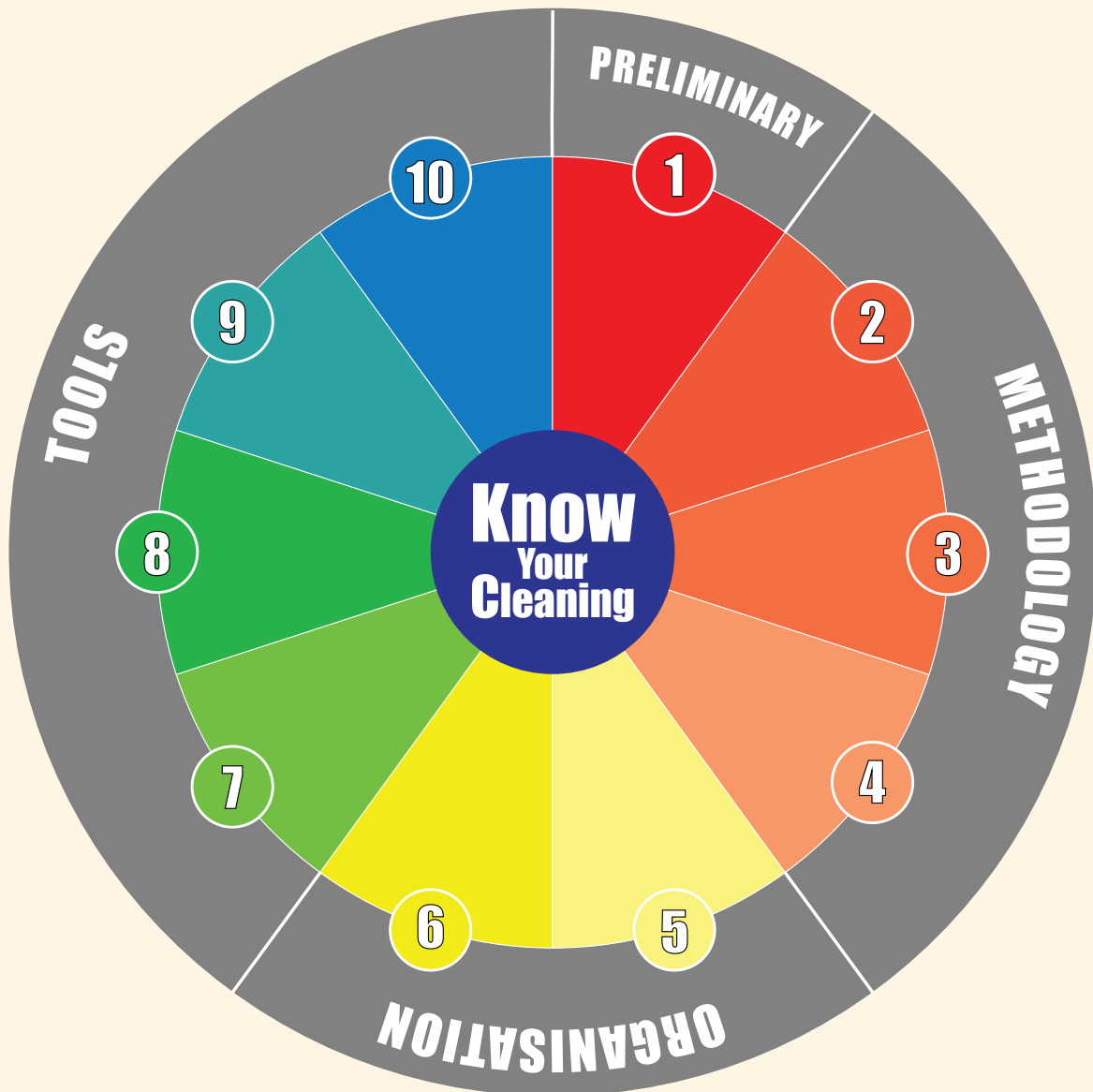
- ✓ Knowledge of and a thorough grounding in basic cleaning techniques
- ✓ An understanding that cleaning is proactive, rather than reactive
- ✓ The core principles of any cleaning task - The 5 stages of cleaning
- ✓ Knowledge of cleaning equipment and detergents, their safe use and how to choose and use
- ✓ Knowledge of the colour-coding system, either to integrate into an existing system or implement a new one.
- ✓ Knowledge of working within a team and how to manage a team of cleaners.
- ✓ Skills in how to adapt cleaning when water is limited, different soiling and surface material types.
- ✓ Skills in analysing a cleaning task or area to be cleaning and develop a cleaning plan. This skill is particularly useful for unique cleaning situations.
- ✓ Skills in handling difficult cleaning tasks.

WHAT THIS COURSE IS NOT

This course is not a quick on-line course or a series of cleaning tips, in hope that some of the cleaning tips are valid for what you want. This is why cleaning and cleaners get such a bad press and why so much surface damage is done.

STRUCTURE

The 10 sections of the course are grouped into 4 segments: Preliminary, Methodology, Organisation and Tools, that together form the entire cleaning system. The structure of the course teaches the method of cleaning and the organisation of cleaning tasks before introducing the actual tools needed. In this way the cleaner (or cleaning team) is equipped with knowledge of soiling, surface materials and types of cleaning detergents, and site (area) organisational skills needed in order to operate in a working environment as part of a team.



MORE HELP?

MORE INFORMATION?

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START NOW!

 **CLEANING
MASTERCLASS**

Be part of it...

SUMMARY OF SECTIONS

Introduction

This section welcomes you to the course and explains how the methods and techniques were developed over many years, in a wide range of industrial cleaning tasks. This section also explains the importance of a proactive approach to cleaning, rather than a reactive one: cleaning is much more than basic instructions, it's problem solving and using an informed judgement to make cleaning decisions.

1

Preliminary

Before starting to build a cleaning system, there are a few things you need to know:

- ✓ Adopting the right mindset
- ✓ The difference between a good cleaning system and a bad one
- ✓ Why clean to a system?
- ✓ What is Good Cleaning Practice?

2

The 5 Stages of The Cleaning System

This section will teach you a methodical approach to any cleaning task, rather than a list of instructions. This unique approach breaks down cleaning into five visual stages, and collectively this forms the backbone of the cleaning system, and the focus of the course.

In this section each stage is explained with practical guidance, often with examples that are commonly missed or not thought of, simple examples that when applied (or not) can prevent a costly disaster.

3

Where Not To Use Water or Limited Water Use Only

Water is essential in cleaning, it's needed to carry away soiling, but sometimes water is not a practical, or a safe, way of cleaning. Sometimes the very presence of water can often make the cleaning job harder than it needs to be.

4

Colour-coding in The Zone/Area

This is a system designed initially by the food industry to prevent cross contamination from raw food to processed and cooked finished food, is now ubiquitous across the cleaning industry. In the food industry, a range of measures designed to stop infectious agents being transferred from production and process areas, these include: foot baths, washing areas, cameras and coloured cleaning equipment and working gear. Therefore there is no chance that one area's equipment is going to be used in another's. The colour difference stands right out.

In this section you will learn the different colours available (up to 8 different colours), how colour coding should be used and how the whole system works.

5

Team Cleaning

More often than not you are part of a team when cleaning. When team cleaning is done correctly, each member of the team compliments the work of each other, and the result is greater than the sum of the individual effort. A team working together can help to solve a wide range of problems with the cleaning system in use or the area currently being cleaned.

6

Health & Safety

This section starts right at the beginning with the basics of health and safety in cleaning and also includes:

- ✓ General site safety and good site behaviour
- ✓ Water as a hazard
- ✓ Working at height
- ✓ First Aid
- ✓ Personal Protective Equipment (PPE)

Health and safety information specific to equipment and products can be found in later sections.

7

Cleaning Equipment

This section and the next few sections looks at the tools you'll need in order to clean. Why leave the introduction of the tools towards the end of the course? It is important to note that tools alone will not make for an efficient cleaner, much like paint brushes cannot confer artistic skills. You need to understand the methodology and the organisation first; the tools then put that knowledge to work.

8

Detergents & Cleaning Products

Cleaning products are often targeted to specific cleaning jobs, but which one do you use for each cleaning job? This section gives you a detailed and broad-based outline on cleaning products, including interpreting MSDS, dilution and health & safety guidance. This section covers:

- ✓ What you need to know about alkaline, acidic and neutral cleaning products
- ✓ Dilution and concentrated solution guidance
- ✓ Dilution ratio
- ✓ How to use a MSDS and Technical data sheet

- ✓ Safe use, handling and storage of cleaning products

- ✓ Cleaning product problems and remedies

9

Dirt & Surface Soiling

So what is dirt?

It can be anything from human hair and grease to process soils and traffic deposits. It is waste stuff, it can smell, it can even be toxic. It's a combination of a lot of different things and is highly unique in every situation. That is why a survey is all-important.

This section will give you the knowledge to better understand the nature of soiling and type of soiling, therefore making it easier to tackle it.

10

Surface Materials

The problems start when the surface material isn't what you thought it was. So much damage can happen to surface materials simply because the cleaner didn't find out what it was they were cleaning and used the wrong product.

This section covers:

- ✓ Materials Identification guide and chart
- ✓ Soft materials, like carpet and fabric
- ✓ Between soft and hard materials, like wood, laminates and plastics
- ✓ Hard materials, like stone, marble and granite
- ✓ Metallic materials, like stainless steel, brass

MORE HELP?

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WHAT DO YOU GET AT THE END OF THE COURSE?

You will receive a personalised certificate (1 per user), each with a unique certification number. The certificate can be validated by simply contacting us.

You will be entitled to use the title of certified Cleaning Masterclass cleaner.

Where Will This Take You?

This gives you the option of setting up your own business or becoming an associate of ours, at the very least you will be a qualified professional cleaner.



SUCCESS

Successful candidates will be able to:

- ✓ Clean any surface or area, in any industry
- ✓ Analyse an area to be cleaned and know the best way to clean it
- ✓ Work individually or part of a team
- ✓ Know (and assess if needed) which cleaning equipment and products to use
- ✓ Work within an existing colour-coded cleaning system, or create a new one
- ✓ Handle difficult or problematic cleaning tasks

IDEAL FOR

The course is ideal for:

- ✓ Individuals coming into the cleaning industry without any prior knowledge of cleaning
- ✓ Individuals already in the industry wanting to retrain or expand on their training
- ✓ Cleaning companies wanting to train their cleaners
- ✓ Facility Management companies wanting to train their cleaning staff
- ✓ In-house cleaning teams (public and private sector)
- ✓ Charities and Social Enterprise companies looking to train people to improve employability
- ✓ Individuals and companies wanting to resell training to other people via a partnership agreement
- ✓ Large organisations wanting to train their cleaning staff anywhere in the world

HOW MUCH DOES IT COST?

For 6 months full access to the course together with expert help when requested.

Single Account

1 User: £99

Multiple Accounts

2 to 5 Users: 20% off total bulk purchase.

(e.g. 5 user accounts individually purchased would cost £495, 20% off in bulk would cost £396.)

6 and above: Call us for a unique quote for your organisation.

Company Accounts

A company training account is set with us when you purchase multiple accounts together. You will receive regular reports on your employees progress and results and receive a company certificate, as well as an individual certificate for each user. Please call us for a quote and an implementation plan customised to your unique requirements.

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WHAT ARE THE ADVANTAGES?

Online cleaner training has many advantages over traditional classroom-based courses. The following are just a handful of the many advantages our cleaner training courses have over traditional classroom courses, making us a step above the rest.

FLEXIBLE TIME MANAGEMENT



Study in your own time - anytime day or night!

OWN PACE



Study at your own pace

RAPID IMPLEMENTATION



Rapidly apply knowledge learnt to the working environment

ADAPTABLE & FLEXIBLE



Courses can be adapted with existing cleaning equipment and products

RAPID FEEDBACK & REPORTING



Immediate results and up to date progress reporting

INDIVIDUAL OR BUSINESS



Suitable for individuals or a business with thousands of cleaners

COST EFFECTIVE



No travelling and additional staff costs

YEARS OF PRACTICAL EXPERIENCE



The courses are backed by years of practical cleaning experience

STUDY GLOBALLY



Learn from anywhere in the world

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MORE INFORMATION?**

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 **CLEANING
MASTERCLASS**
Be part of it...

ON ANY DEVICE

Our online training course can be viewed on a wide range of internet-connected devices, including smartphones. Plus, you can pick up where you left off as the progress of every student is recorded and tracked on the remote server.

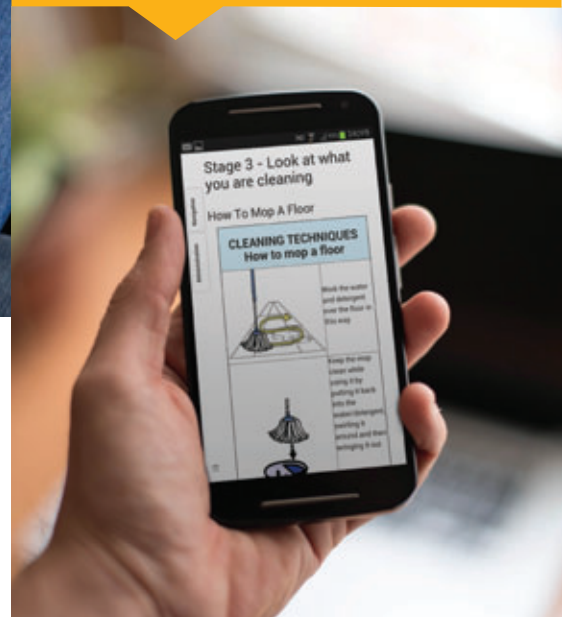
LAPTOP OR DESKTOP COMPUTER



TABLET



SMARTPHONE



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