

The background of the entire page is a vibrant blue with a sunburst or radial pattern emanating from the center, creating a sense of energy and positivity.

Good Cleaning Practice

Domestic Cleaning

INTRODUCTION

This unique online course in domestic and residential cleaning is perfect for guesthouses, bed and breakfasts, small hotels and holiday homes, where a high standard of cleaning and appearance is expected without question; the lack of good cleaning can ruin the reputation and break the business.

The course is certified and accredited to The Cleaning Masterclass, where all the tutors and course developers are professional cleaners and cleaning consultants with many years (20+ years) of practical and professional cleaning experience in a very wide range of industries.

WHAT YOU WILL GET FROM THE COURSE

This course dispels the myth that domestic and residential cleaning are no less professional than any other type of cleaning. Being a professional requires the student to think like a professional, and to plan like a professional, and that is no less true for even the simplest of cleaning jobs. This course teaches the need to approach domestic cleaning, as you would do in any other commercial cleaning task: Always plan ahead, assemble the right tools and techniques and execute efficiently.

This course equips the student with:

- ✓ Knowledge of and a thorough grounding in critical cleaning techniques
- ✓ Skills in analysing a cleaning task or area to be cleaned and develop a cleaning plan. This skill is particularly useful for unique cleaning situations.
- ✓ Skills in estimating the level of cleaning work for each area and prioritise accordingly
- ✓ Skills and knowledge in handling difficult cleaning tasks.
- ✓ Knowledge in understanding the importance of infection control and how cleaning plays a vital role
- ✓ Skills in cleaning up a range of potentially infectious wastes
- ✓ The ability to respond quickly and decisively to a sudden and potentially infectious incident
- ✓ The ability to work safely with electrical and non-electrical cleaning equipment
- ✓ The skills to spot potentially unsafe electrical cleaning equipment

WHAT THIS COURSE IS NOT

This course is not a quick on-line course or a series of cleaning tips, in hope that some of the cleaning tips are valid for what you want. This is why cleaning and cleaners get such a bad press and why so much surface damage is done.

STRUCTURE

As much as possible the course features step by step graphic instructions with full explanations as to why the cleaner has to take the steps they do, to make understanding that much easier, so the course is half graphics and half text - based, working around building a simple professional cleaning system just for house and residential cleaning.

The course is divided into 4 main sections, under the following headings:

- **Section 1 - Basic cleaning information:** What to look for at the start of a clean
- **Section 2 - How to do the work:** Planning, dividing an area and starting the clean
- **Section 3 - Infection control and hazardous waste:** Often neglected, but a vital part of preventing the spread of infections
- **Section 4 - Health and safety:** Whether the cleaning work is carried out in someone's home or a large residential block, the site is considered a workplace.

SUMMARY OF SECTIONS

1

Basic cleaning information

In this section we will show you what to look for, how to ready yourself and what cleaning techniques you will need - all before starting to clean.

Cleaning Information covered:

- ✓ How to approach a cleaning job
- ✓ Wet cleaning
- ✓ Damp cleaning
- ✓ When to change the solution in a bucket
- ✓ How to manage soil loading on cloths
- ✓ Damp cleaning on sensitive surfaces like TV's, computers, etc
- ✓ Descaling taps, showers, etc

2

How to do the work

The previous section taught how to wet clean, how to clean TV's and computers, how to use acid to get rid of scale around taps, and in toilets and showers. These are crucial techniques to learn. Now you need to know all about doing the clean and that starts with planning - always plan a clean before you start it.

This section starts with how to plan a clean and how divide an area based on the level of work. Then each of the following areas are discussed in detail:

- ✓ How to clean a bathroom and toilet
- ✓ How to clean a kitchen
- ✓ How to clean floors
- ✓ How to clean glass, windows and mirrors

3

Infection control and hazardous waste

This section looks at an often neglected aspect of domestic cleaning, particularly so in larger residential properties - infection control. A sick person will unwittingly leave a trail of infected bodily wastes and it is vital that the cleaner effectively manages and removes the source of infection as quickly as possible.

4

Health and safety

This section looks at basic health and safety covering the safe use and handling of cleaning equipment and products.

WHAT DO YOU GET AT THE END OF THE COURSE?

You will receive a personalised certificate (1 per user), each with a unique certification number. The certificate can be validated by simply contacting us.

You will be entitled to use the title of certified Cleaning Masterclass cleaner.

Where Will This Take You?

This gives you the option of setting up your own business or becoming an associate of ours, at the very least you will be a qualified professional cleaner.



SUCCESS

Successful candidates will be able to:

- ✓ Clean any surface or area, in any industry
- ✓ Analyse an area to be cleaned and know the best way to clean it
- ✓ Work individually or part of a team
- ✓ Know (and assess if needed) which cleaning equipment and products to use
- ✓ Work within an existing colour-coded cleaning system, or create a new one
- ✓ Handle difficult or problematic cleaning tasks

IDEAL FOR

The course is ideal for:

- ✓ Individuals coming into the cleaning industry without any prior knowledge of cleaning
- ✓ Individuals already in the domestic and carers industry wanting to retrain or expand on their training
- ✓ Cleaning companies wanting to train their domestic cleaners
- ✓ Hotels and residential homes wanting to train their cleaning staff
- ✓ In-house cleaning teams (public and private sector)
- ✓ Charities and Social Enterprise companies looking to train people to improve employability

HOW MUCH DOES IT COST?

For 6 months full access to the course together with expert help when requested.

Single Account

1 User: £45

Multiple Accounts

2 to 5 Users: 20% off total bulk purchase.

(e.g. 5 user accounts individually purchased would cost £225, 20% off in bulk would cost £180.)

6 and above: Call us for a unique quote for your organisation.

Company Accounts

A company training account is set with us when you purchase multiple accounts together. You will receive regular reports on your employees progress and results and receive a company certificate, as well as an individual certificate for each user. Please call us for a quote and an implementation plan customised to your unique requirements.

MORE HELP? MORE INFORMATION?

www.cleaningmasterclass.com

info@cleaningmasterclass.com

0330 2232 780



WHAT ARE THE ADVANTAGES?

Online cleaner training has many advantages over traditional classroom-based courses. The following are just a handful of the many advantages our cleaner training courses have over traditional classroom courses, making us a step above the rest.

FLEXIBLE TIME MANAGEMENT



Study in your own time - anytime day or night!

OWN PACE



Study at your own pace

RAPID IMPLEMENTATION



Rapidly apply knowledge learnt to the working environment

ADAPTABLE & FLEXIBLE



Courses can be adapted with existing cleaning equipment and products

RAPID FEEDBACK & REPORTING



Immediate results and up to date progress reporting

INDIVIDUAL OR BUSINESS



Suitable for individuals or a business with thousands of cleaners

COST EFFECTIVE



No travelling and additional staff costs

YEARS OF PRACTICAL EXPERIENCE



The courses are backed by years of practical cleaning experience

STUDY GLOBALLY



Learn from anywhere in the world

**MORE HELP?
MORE INFORMATION?**

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 **CLEANING
MASTERCLASS**
Be part of it...

ON ANY DEVICE

Our online training course can be viewed on a wide range of internet-connected devices, including smartphones. Plus, you can pick up where you left off as the progress of every student is recorded and tracked on the remote server.

LAPTOP OR DESKTOP COMPUTER



TABLET



SMARTPHONE



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