



Good Cleaning Practice

Floor Care & Surface Restoration

Cleaning Masterclass Techniques

Unit 7 - Floor Care & Surface Restoration

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Cover and layout by: Rafael Cobos

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Introduction and Background

Introduction

Floor care is a big industry and it will never go away. Here we give you the full run – down on every aspect of floor care you need, to make a good business out of being a floor care specialist. Think of it like this. There are plenty of janitorial businesses around with some skills and many with not so great skills. The real specialists have the knowledge and skills which most of these companies don't have and they charge well for this knowledge. However the real specialists also have an eye for detail and are perfectionists in what they do. You need to develop the same skills and mind set.

Floor care is just that – care and attention.

Its not just a job – you have to love the materials you are working on. You have to love the finished work. Oh, and you charge accordingly.

The requirement for floor care is everywhere you can think of and if you get expert enough you will never be out of contracts to work on. We recommend that you get plenty of practice at the methods we will show you, before you even set up your business. There are many ways to damage a surface and it could cost you plenty if you just rush into a job without finding out all the problems which could arise.

In each section we give you ways of handling damage and poor workmanship but it is better for your reputation that the situation doesn't arise in the first place. Get it right and you have a whole army of devoted fans.

Other areas for surface restoration

The final section of the book looks at some other areas which you may get faced with, requiring

Good Cleaning Practice

High Frequency Cleaning

2

Cleaning Masterclass Techniques

Unit 8 - High Frequency Cleaning

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Introduction to High Frequency Cleaning

What is high frequency cleaning?

Most cleaning can be described as removing soiling (dirt, debris, organic and inorganic matter) from a surface or in an area when needed, but in many situations that's not sufficient, many situations need as part of their function very frequent in-depth cleaning either to render a surface or area clean as per microbiologically clean (i.e. the level of microbiological infestation of expected species is as low as can be expected given the surface treatment expected to reduce the population by 99.999% not an exaggeration – see later).

It is often little understood, yet, by the sheer number of areas where it is needed, it is quite critical to get it absolutely right. Think of the lawsuits for infection rates through food contamination or hospital acquired diseases. Think of the problems which cruise liners potentially have and it is quite obvious that this type of cleaning is essential; well, more than essential, it is probably more critical than critical cleaning is. It is usually thought that this cleaning is the same as ordinary janitorial/office cleaning, yet you couldn't be more wrong. In this manual we show you exactly how to do this type of cleaning to handle:

- Biohazard cleaning
- Food preparation areas cleaning up to and including high risk areas
- Fire and flood cleaning and remediation work, and
- Surprisingly, builder's cleaning where every surface needs to look as if it is brand new

Infection control procedures are dealt with separately in the manual, "Infection Control" The difference is that in High Frequency Cleaning some procedures are even more intense than just infection control, which should always be done on an on-going basis. General infection control gets the surface clean and sanitised but is relatively easy to do – high frequency cleaning can be

difficult to get right because it's the initial procedures which are the very important part of it. If you are running a cleaning company then you definitely need to know these skills, otherwise you will be losing some very good and profitable markets.

This takes knowledge and skill. Here it is.

Think: getting a big mess down to a handle-able smaller mess then down further to a non-existent mess!

Why is this cleaning different to most?

The standards needed and the techniques to be employed are exactly the same in all these cases even if one is a hospital and another might be a building site or fire-damaged zone. The core of the cleaning requirement is an absolute attention to detail, removing and handling what ever needs to be removed from fine dusts to toxic biohazard wastes. In short this is the most difficult cleaning technique going and it is in very short supply, probably because it is difficult to get right,

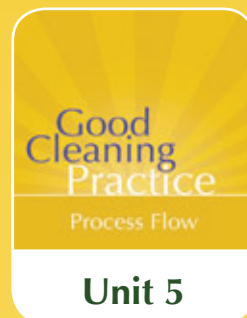
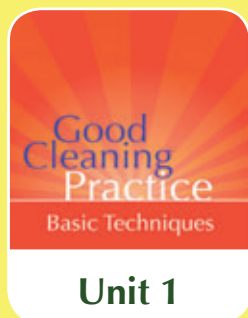
Office cleaning it certainly isn't. This is real technical cleaning as it should be done – and we've designed and practiced it and consulted on it for around 20 years, so you know it has a solid practical core rather than just a theoretical background. And while we are blowing our own trumpet, no-one else has a system like this. It's absolutely unique, especially since we guarantee it as well.

Shall we start?

Thank You For Downloading This Sample Good Cleaning Practice

Units 1 to 5 - The basics

Units 1 to 5 cover all the basics of cleaning techniques, what cleaning products and equipment to use and how to use them, guide to the care of surface materials and how to organise a cleaning task.



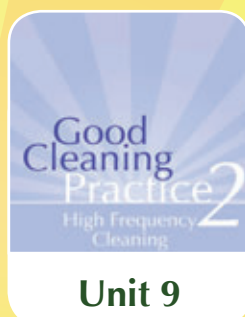
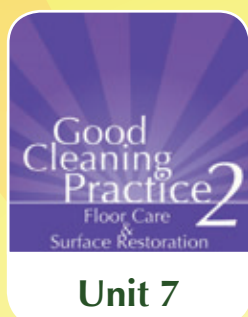
Unit 6 - Health & Safety

Unit 6 covers all aspects of health and safety in the cleaning industry, including safe cleaning product handling, risk assessments, COSHH, CHIP (CLP), REACH and the ever-present risk due to slips and trips.

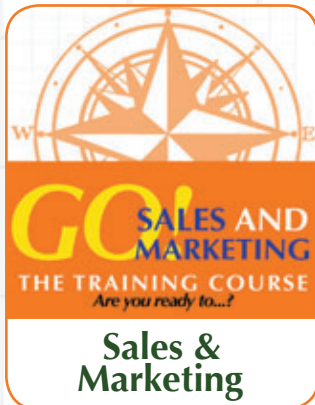


Unit 7 to 9 - Advanced

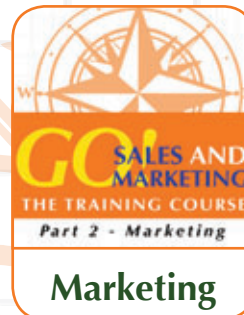
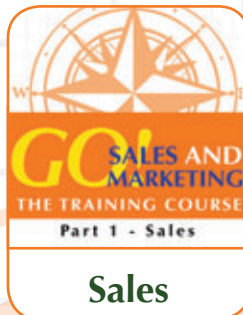
Units 7 onwards (more will be added over time) cover more advanced subjects in cleaning and introduce new aspects into the cleaning industry like 'Green cleaning' or 'infection control'.



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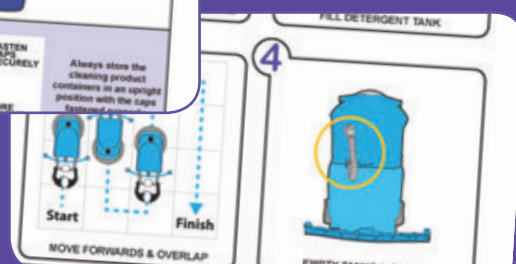


Quality Assurance in cleaning is an often over looked area, or poorly carried out. This new manual shows you how proper quality assurance is not just to ensure good cleaning standards, but to promote good business standards.

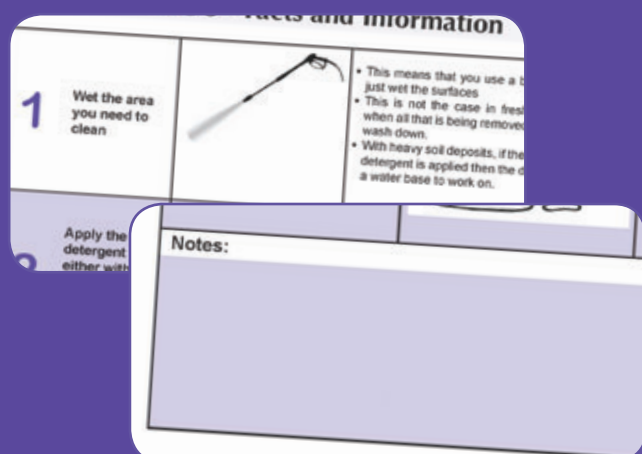
GO! Series

This series presents a collection of manuals specifically aimed at you and your business! Your own personal development will reflect in your business and how you conduct business, we can show you how to improve this often neglected area of business life. In business, sales and marketing are the two most crucial skills that must be learnt regardless of the type of business - survival depends on it.

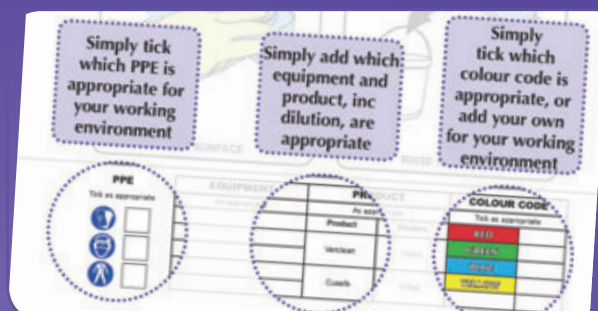
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